

MOBILE BANKING

Personal Banking



Using Mobile Banking

In order to use mobile banking, customers *must* be registered for MetaBank online banking.

Using Mobile App

Download and install the app by searching "MetaBank" in Google Play or the App Store. Once installed, log in with your online banking credentials.

Mobile Deposit

- Click on the deposit button
- Endorse your check
- Choose the account you wish to deposit to
- Enter the check amount
- Take a photo of the front and back of the check
- Click Send



Using Mobile Browser or Text Messaging

- Go to MetaBank.com – click "Log Into Online Banking" on the upper left side of the screen
- Enter your access ID under the "Personal" heading, and click "Go"
- Enter your password, and click "Submit"
- Once logged into online banking, If the welcome message displays, select "Enroll Now," "Ask Me Later" or "Decline"
 - **NOTE:** If you select "Ask Me Later" or "Decline," you can enroll within online banking by selecting the "Options" menu in the upper right corner and "Enroll Now" in the "Mobile Banking Profile" section
- If you select "Enroll Now," review the Terms and Conditions, check the box next to "I accept these Terms and Conditions" and click "Continue"
- Select the service(s) you want to use, among "Text Messaging," "Mobile Browser" and "Download Mobile Apps"
- Click "Continue"
- Select time zone from the dropdown menu, and check the account(s) you want to access
- Create nickname(s) for your account(s) (example: "ck1" or "sav1") utilized with text messaging, and click "Continue"
- Enter your entire mobile phone number, including area code, and click "Continue"

Activate a Mobile Phone

A text message will be sent to your phone with a unique activation code to verify your phone number.

- Enter your unique activation code in the text box on your screen, and click "Activate"
- Retain the "Activation Successful" page for your records, and click "Go to Mobile Banking Menu"

Start Mobile Browser

A text message will be sent to your phone with the link to launch the mobile browser – please bookmark this link.



Questions?

View our Mobile Banking walkthrough at MetaBank.com. Or feel free to contact MetaBank Customer Service by phone at **1.866.559.5037** or by email at **ibank@metabank.com**.