

24x7 MAINTENANCE

Personal Banking



Planning for online banking system maintenance

Your banking experience is as important to us as it is to you. We continually strive to enhance your banking experience. As part of this commitment, our 24x7 [anytime banking](#) services are routinely maintained and upgraded.

Below you will find a list of MetaBank's scheduled online service maintenance. During the times listed below, you may not be able to access your account information. We schedule maintenance during periods of lowest customer usage. We understand your online banking needs vary and apologize for any inconvenience the regular system updates may cause you.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Personal Online Banking	Begins @ 11 p.m.	Ends @ 5 a.m.		Begins @ 11 p.m.	Ends @ 5 a.m.		
Online Bill Pay (Personal and Business)	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.	3 a.m. – 5 a.m.
eStatements (Personal and Business)	8 a.m. – 11 a.m.			6 p.m. – 11 p.m.			
Personal Mobile Banking	3 a.m. – 5 a.m.						
Business Online Banking	1 a.m. – 5 a.m.		2 a.m. – 5 a.m.		2 a.m. – 5 a.m.	2 a.m. – 5 a.m.	

Times are in Central Standard Time (CST).

If you have questions or are unable to log in outside of the hours listed above, we can help:

- For personal 24x7 banking services, contact us at **ibank@metabank.com** or call us at **1.866.559.5037**.
- For business 24x7 banking services, contact us at **cm@metabank.com** or call us at **1.877.447.4250**.